



FREQUENTLY ASKED QUESTIONS

(WITH FREE ANSWERS!)

Can I pick up the Equipment?

Of course! We will call you to confirm your order is ready and then arrange a mutually convenient time for you to get the gear, or we do offer a paid delivery service.

Do I have to pay for the gear before I pick it up?

Yes of course! We are a hire company and all items hired must be paid for in full, along with the security deposit before the items are hired to you.

Is your equipment electrically tagged and tested?

Yes, all of our electrical equipment is tagged, tested and updated.

Will you deliver Equipment to the Airport?

Yes, if prearranged and booked, we can do this.

What Identification do I need to hire equipment?

You will need a current valid driver's licence and copy of a recent utility bill for first time hire. You will also need to pay a security deposit.

Can you find me a good sound engineer?

We can provide you with experienced sound engineers on an hourly or nightly rate.

What leads do I get?

Speakers come with either speacon or XLR Audio leads as required.

Guitar Combos come with 1 guitar lead

Do Keyboards Come with Stands and Stools

Yes, they do.

Do you supply Carpets or Sound Deadening for the Drums?

Yes, but we can't specify the colour.

Do I get manuals for the gear?

If you ask us at the time of booking, we can supply downloaded copies of the manuals.

What happens if I lose or damage equipment?

Simply, you pay the replacement or repair cost.

Who Is Liable for the damages or loss?

You are!

Can I buy any of your equipment?

From time to time we sell our gear as we are constantly updating it. We list any gear for sale on our website.

Will hiring from you make us a better band?

No but you will sound good !